

## Information Technology Program Management Office (PMO) & Governance Framework

### Business Challenge

IT Organization was challenged with delivering nearly 50 projects in under 18 months, across 2 simultaneous programs and lacked a framework for consistent execution and management of so many projects:

- Prepare enterprise functions for rapid organizational growth
- Prepare the commercial enterprise for ability to promote its first commercially approved product

### Solution Implemented

Setup & managed IT PMO on behalf of the client:

- Provided a fractional & elastic PMO resource model
- Establish PMO governance framework
  - IT Roadmaps, Communication Communities, Cadence & Content templates
- Implemented **CommandBridge™** technology solution to support PMO governance framework
- Managed IT PMO functions throughout program to mitigate risks & maintain delivery

#### Project Prioritization & Planning

- Project Catalogue & Prioritization
- Business Cases
- Gantt Chart Modelling

#### Approval & Budget Mgt.

- Stakeholder RACI mgt.
- Budget appropriation
- Approval workflow & timeline mgt.

#### Vendor Mgt. & Initiation

- Vendor Mgt. & Onboarding
- Stakeholder alignment
- Project Initiation

#### Execution & Communication

- Status monitoring
- Risk Mgt. & escalations
- Stakeholder Communications
- End User Adoption & Change Mgt.

### Value Delivered

By instituting a framework of consistent IT PMO processes using industry expertise, documentation templates, a technology solution, and a fractional & elastic resourcing model, the client was able to flex to meet the demands of their corporate initiatives:

- ✓ On Time
- ✓ On Budget
- ✓ Met Objectives
- ✓ Mitigated Risks
- ✓ Mitigated Disruption
- ✓ Drive Adoption