

Training Services



Our Range of Technology Training Services



Training Materials: Create new or edit existing training documentation

- Instructor Guides
- Quick Reference Cards (QRCs)
- Process Workflows
- Training Presentations (Power Point)
- Standard Operating Procedures (SOPs)
- SCORM Packages



Train the Trainer: A transfer of knowledge done virtually or in person

- Instructors Guides & Scripts
- One-on-one training sessions



Live Training: Virtual or In-person Instructor led training

- Virtual live training
- Software Demonstrations
- Recordings available
- In-person full day of training (4-hour min.)
- Participant exercises and Q&A



On-going Support: Provided through Managed Services

- Open Office Hours post initial training
- Additional New Hire & Agency Training
- 90 Day follow up trainings (live / virtual)
- New Features training



eLearning: Short (5-15min) videos delivered via Learning Management System (LMS)

- SCORM Packages (interactive learning experience with knowledge checks)
- Videos (with or without knowledge checks)

Training is Key to the Success of any Software Launch

Our Training Model Consists of the Following Key Objectives

Expert Guidance

- Benefit from the trainer's extensive knowledge and experience with the platforms
- Guidance in applying the benefits to adopting new processes and software
- We provide support by supplementing your trainers and complimenting their efforts
- Consistent messaging in the transfer of knowledge
- Multilingual trainers and training material are available

Personalization

- Custom made training & materials based on the business needs
- Customized “leave behind” materials that give a clear road map to follow.
- Targeted trainings where we prioritize techniques our customers are struggling to master
- Progression training, from basic to advanced learnings dependent on customers needs

Hypercare

- Help populating a centralized location for all training materials
- Timely introductions to new techniques that come with software updates
- Develop additional trainings that lessen the possibility of unexpected misinterpretations
- Offer direction, encouragement, and support

Optimize Time

- Ensuring your Employees and Agencies get the best results possible given the constraints of their schedules.
- We deliver well-paced trainings that stay on schedule and minimize the time your Teams are out of the field
- Create scalable, self-paced learnings that are accessible regardless of time zone and location.

Empower your Employees with Knowledge

BridgeView Life Sciences has the team, tools, and expertise to implement processes, technology, and staff to get your operations running smoothly.



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